

You get the message: “Photo Converter can't be opened because it was not downloaded from the Mac App Store”. What is this and is there a way around it?



The alert you see on the screen comes from Gatekeeper, one of the built-in OS X security features intended to protect the Mac from malicious software. The reason is that the default settings in the latest version of OS X (10.8) allow only programs from the Mac App Store (and what Apple calls identified developers) to be installed on the computer. To install Photo Converter anyway, you can get around Gatekeeper.

**To open Photo Converter manually from your Mac's desktop or Finder, please perform the following steps once:**

1. Right-click (or hold down the Control key and click) the program's icon.
2. In the drop-down menu that appears, choose Open.
3. Click the Open button in the alert box to proceed with the installation.



Learn more about Gatekeeper at <https://support.apple.com/HT202491>